



The Volkswagen Programme Parts Advisor Apprenticeship

What does a Parts Advisor do?

A Parts Advisor is a key role interacting with all areas of the business including sales, service and customers. Some of the duties can include:

- Involvement in the pre-planning of the business day to ensure a seamless customer experience. This can include the consistent delivery of basic customer service and meeting and exceeding customer expectations
- Receiving, moving, and storing stock, including specialist tools for the workshop
- Keep records and writing up orders
- Managing returns
- Processing payments
- Organising displays to promote vehicle parts

You'll develop knowledge of our Volkswagen products to understand the purpose of vehicle parts and how they function. The work is diverse and you'll be working both behind the scenes receiving deliveries and at the front desk, building strong relationships with our Volkswagen customers.

An extraordinary Parts Advisor Apprentice

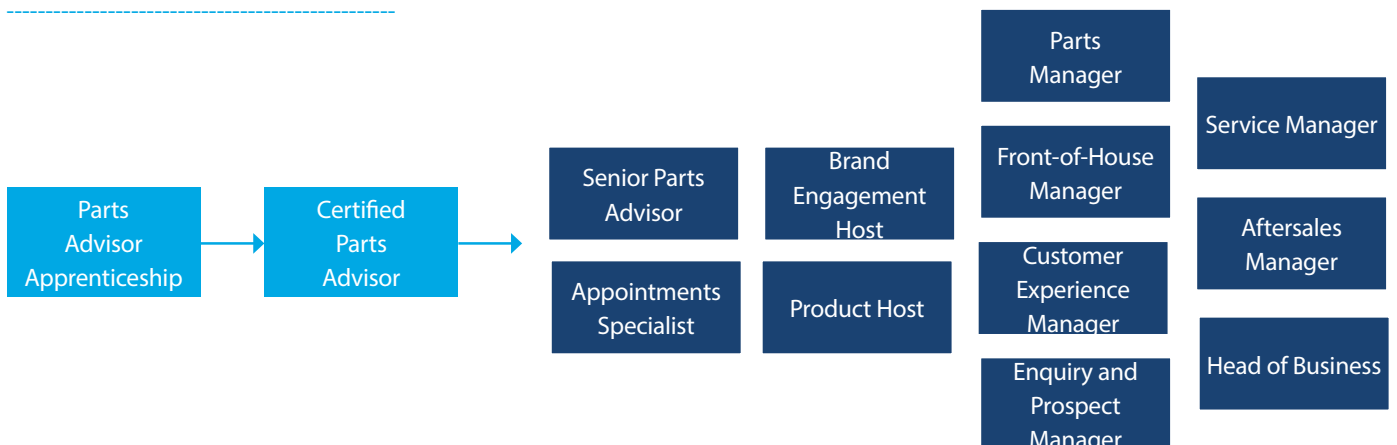
To be an extraordinary Parts Advisor apprentice, you will need the right qualifications to start you on your learner journey. For Volkswagen this is a minimum of GCSE (or equivalent) grades 9 - 4 (A - C) in English, Maths and one other subject.

If you are imaginative, like a challenge and problem solving, then a Parts Advisor Apprenticeship could be the right programme for you. Ideal candidates are self-starters, creative, fresh thinkers who are ready to represent the the Volkswagen brand and create positive customer experiences from brilliant basics to the customer wow factor.

If you can meet these requirements and believe in the brand values of Volkswagen, you can stand out against the competition to become an extraordinary apprentice.

Driving your career forward

Once you are qualified as a Parts Advisor, there are a number of career paths open to you. Take a look to see some examples of where your





Apprenticeship vs. University

In today's climate of budget cuts and the high cost of tuition, the option of going to university and continuing your education may not be the right choice for everyone and a degree may not necessarily be a requirement for many employers where experience and work-based skills are of more value.

An apprenticeship will give you the work experience and qualifications that you need to earn while you learn without racking up debt.

In this competitive marketplace, developing the right skills can help you to get ahead and stay ahead. With an apprenticeship you will be getting a head start in your career with a nationally recognised qualification and employment within Volkswagen.



Top benefits of an apprenticeship

- A chance to earn while you learn
- No tuition fees or extra debt
- Nationally recognised qualifications
- Volkswagen approved certifications
- Work experience with a reputable employer
- Training in the skills and knowledge that you need for your job role
- Support throughout your learner journey
- Personal and professional development
- Great new experiences and meet new people
- The first step towards a rewarding career in the automotive industry

T: 0800 587 3051

E: info@volkswagen-apprentice.co.uk

W: www.volkswagen-apprentice.co.uk

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